

# Adam Zayas

adam.zayas@gmail.com | Lewisville, TX 75056

## PROFESSIONAL SUMMARY

Innovative and tech-savvy Director of Information Technology and IT Manager with strong 25+ years IT experience and excellent planning abilities. Focused on equipping companies for future by managing current needs with highly effective and scalable cutting-edge technical solutions. Excellent verbal and written communicator with strong background cultivating positive relationships and exceeding goals.

## SKILLS

- Managing and leading
- Project planning
- Work delegation
- Written communication
- Technology assessment
- Process analysis
- Problem-solving
- Software life cycle

## EXPERIENCE

### Software Engineer Manager

Dialexa, an IBM Company, 2021 - 2024

- Implemented multi-tier software using the latest technologies, including .Net Framework, C#, ASP.Net MVC, Entity Framework, Typescript, React, HTML, CSS, SSRS, Jira, and Git.
- Achieved business requirements, documented technical guidance, and promoted continuous integrated development by working with other developers and IT analysts by gathering specifications from users and stakeholders resulting in 20% annual growth in customers.
- Demonstrated ability to recognize business needs, processed requests, recommended solid technical solutions, and lead in delivering the solution, reducing page load speeds by 20%.
- Participated in the full software development life cycle from scoping, analysis, design, implementation, and quality assurance to delivery and support.

### Lead Full Stack Developer

Referral Point, LLC, Liightbeam Health Solutions Company, 2019 - 2021

- Implemented multi-tier software using the latest technologies, including .Net Framework, C#, ASP.Net MVC, Entity Framework, Typescript, React, Ajax, HTML, CSS, SSRS, Jira, and Git.
- Achieved business requirements, documented technical guidance, and promoted continuous integrated development by working with other developers and IT analysts by gathering specifications from users and stakeholders resulting in 20% annual growth in customers.
- Demonstrated ability to recognize business needs, processed requests, recommended solid technical solutions, and lead in delivering the solution, reducing page load speeds by 20%.
- Participated in the full software development life cycle from scoping, analysis, design, implementation, and quality assurance to delivery and support.

## **Director of Information Technology**

### **Advanced-Online, A Follett Company, 2015 - 2019**

- Supervised, hired, and trained motivated and developed dynamic E-commerce solutions with an accomplished team of IT professionals leading to sustained 15% average annual growth.
- Prepared long and short-range plans for technology and application selection, systems development, and resource acquisition.
- Planned, organized, scheduled, and supervised day-to-day technical support activities, including troubleshooting, customer service issues, approvals, and installations improving customer satisfaction by 10% on average per year.
- Recommended IT strategies, policies, and procedures by evaluating organization outcomes, identifying problems, evaluating trends, and anticipating requirements to average adding more than 8 new clients a year.

## **Senior Technology Project Manager**

### **Advanced-Online, 2012 - 2015**

- Recruited and trained well-qualified project personnel to meet all expected demands increasing sales an average of 10% annually.
- Planned, organized, scheduled, and supervised day-to-day technical support activities, including troubleshooting, customer service issues, approvals, and installations.
- Prepared long and short-range plans for technology and application selection, systems development, and resource acquisition.

## **Senior Full Stack Web Developer**

### **Advanced-Online, 2008 - 2012**

- Developed and deployed successful E-commerce strategies into clients' websites for full life cycle of software product development producing a 12% increase of customers per year.
- Performed analysis, designed, coded, tested, implemented, and maintained software solutions to customer specifications through skilled design, writing and editing.
- Adapted websites to match changing user preferences and client demands with regular updates.

## **Senior Software Team Lead**

### **Nickels & Dimes, Inc, 2004 - 2008**

- Designed and maintained an intranet site which provided a variety of reports, tracked personnel, enabled ordering and inventory by translating business requirements and functional specifications into logical program designs, code modules, and stable application systems increasing number of stores from 250 to over 400.

## **EDUCATION**

### **Bachelor of Science in Computer Science (78 Credits Completed)**

**University Of North Texas, Denton**